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BEFORE THE ARIZONA CORPORATION COMMISSION

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L LOGE COMMISSIS COOKET CONTROL

DARCY PFEIFER,

DOUG LITTLE - Chairman

BOB STUMP

BOB BURNS TOM FORESE

ANDY TOBIN

Complainant,

VS.

ARIZONA PUBLIC SERVICE COMPANY,

Respondent.

Advona Corporation (sumplied DOCKET NO. E-01345A-16-0041

PROCEDURAL ORDER (Grants Email Consent)

BY THE COMMISSION:

On February 2, 2016, Darcy Pfeifer ("Complainant") filed with the Arizona Corporation Commission ("Commission") a Formal Complaint ("Complaint") against Arizona Public Service Company ("APS"), requesting that APS (1) conduct an audit of the Complainant's energy usage from June 11, 2011, to January 5, 2016; (2) refund any overpaid amount discovered as a result of the audit; and (3) reimburse the Complainant for damage done to Complainant's equipment by APS technicians.

SOGETHERY

On February 29, 2016, APS filed an Answer to Formal Complaint and Motion to Dismiss.

On March 18, 2016, by Procedural Order, a procedural conference was scheduled to commence on May 2, 2016.

On March 30, 2016, Melissa Kreuger, as attorney for APS, filed a Consent to Email Service on behalf of APS in which APS opted to receive service of all filings in this docket, including all filings by parties and all Procedural Orders and Recommended Opinions and Orders/Recommended Orders issued by the Commission's Hearing Division, via its designated email addresses rather than via U.S. Mail. This party exercised this option, pursuant to the Procedural Order issued on March 18, 2016, by docketing a hard copy of its Consent to Email Service and by sending an email containing the consenting party's name and the docket number for this matter to

Hearing Division Service by Email@azcc.gov from its designated email addresses. The Hearing 2 Division has verified the validity of the designated email addresses, which now appear on the service 3 list for this matter in addition to an address for U.S. Mail. 4 The Consent to Email Service filed by APS should be granted. 5 IT IS THEREFORE ORDERED that the request by APS to receive service of all filings in this 6 docket, including all filings by parties and all Procedural Orders and Recommended Opinions 7 and Orders/Recommended Orders issued by the Commission's Hearing Division, via its 8 designated email addresses rather than via U.S. Mail, is hereby approved. 9 IT IS FURTHER ORDERED that a party's election to receive service of all filings in this matter 10 via email does not change the requirement that all filings with the Commission's Docket Control must 11 be made in hard copy and must include an original and 13 copies. 12 IT IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend, or 13 waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at 14 hearing. DATED this | S day of April, 2016. 15 16 17 18 ADMINISTRATIVE LAW JUDGE 19 Copies of the foregoing mailed/delivered 20 day of April, 2016 to: 21 Darcy Pfeifer 3033 West Gran Paradiso Drive 22 Phoenix, AZ 85086 23 Thomas L. Mumaw Melissa M. Krueger 24 Pinnacle West Capital Corporation 400 North 5th Street, MS 8695 25 Phoenix, AZ 85004 Attorneys for Arizona Public Service Company 26 Melissa.Krueger@pinnaclewest.com Thomas.Mumaw@pinnaclewest.com 27 Debra.Orr@aps.com Consent to Service by Email

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Janice Alward, Chief Counsel Legal Division ARIZONA CORPORATION COMMISSION 1200 West Washington Street Phoenix, AZ 85007 Thomas Broderick, Director **Utilities Division** ARIZONA CORPORATION COMMISSION 1200 West Washington Street Phoenix, AZ 85007 By: Amy Wilson Assistant to Sasha Paternoster